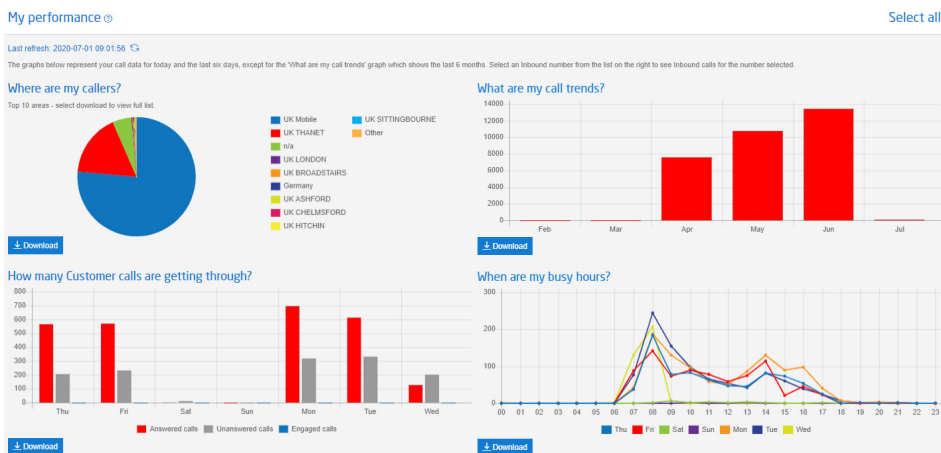
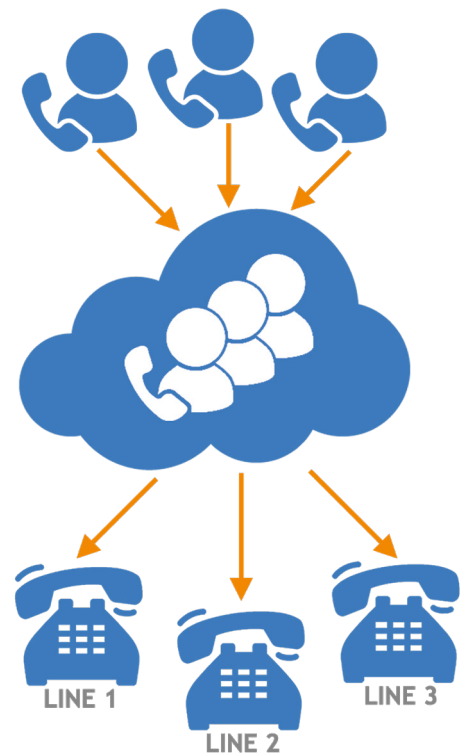




A REVOLUTIONARY CALL QUEUEING SOLUTION PURE CALL QUEUEING

FEATURES

- Pure Call Queueing is a cloud product designed to enable the handling of more calls whilst relieving pressure on the incoming call handlers.
- Instead of callers hearing a busy tone or continual ringing, the system automatically answers and holds calls in order until a handler is available to answer.
- A feature-rich and complex auto attendant sits in the cloud, enabling patients to self-serve and route their own calls without taking up a line.
- Callers can hear music, periodic announcements or their position in the queue, meaning they can make an informed decision whether to wait or call back later.
- As a stand-alone product, it can be applied to any system (even those utilising the ISDN network).
- Pure Call Queueing provides an additional layer of disaster recovery.
- The product also contains call logging functionality that can be displayed on simple-to-interpret dashboards and on wallboards.



BENEFITS

- A streamlined solution.
- Affordable upgrade.
- Reduce costs.
- Never miss a call.
- Enhanced caller experience.
- Fewer complaints.
- Better QOF outcomes.
- Improved analytics.

For more information call **0800 048 4666** or go to www.premierchoicegroup.com